AEI FACULTY REVIEW AND PROMOTION PROCESS

Ratified: June 22, 2017
Updated: October 3, 2017
Track changes quit during the 11/19/2021 meeting. Notes on the side reflect the conversation around decision making for this updated document.

Revision approved by the Office of the Provost June 19, 2020
UPDATED to reflect changes to contract renewal references and add MOU details and add Affiliate Faculty.
Revisions Approved by the Office of the Provost June 24, 2022

FACULTY REVIEW
The following is the Career Faculty Review policy based on what is required contractually and institutionally by the United Academics CBA and Office of the Provost and feedback from AEI faculty. It utilizes and aligns with tools, instruments and processes created and recommended or mandated by the UO. These documents will be used for the purpose of forming a basis for the conversation with the Executive Director and are designed to help Career Faculty bargaining unit members grow as scholars, researchers, and educators, identify areas of strength, and identify areas that need improvement about a faculty’s performance during the performance review period (United Academics CBA Article 19 Section 3).

This policy applies to all represented faculty and is intended to comply with all provisions of Article 19 of the CBA. To the extent there are any discrepancies or inconsistencies, CBA Article 19 controls for represented faculty. The 2019 Memorandum of Understanding between the University and United Academics, as well as the related 2020 amendment and 2020 AEI MOU. These policies also apply to all unrepresented faculty, unless a university-wide policy exists that contradicts the terms of this policy.

The standards required for faculty performance review and merit are separate from those used for promotion. Faculty members planning on going up for promotion should be familiar with the promotion criteria and process.

In addition to the faculty performance review, annual meetings will be scheduled with the Executive Director to discuss professional goals and any issues that may arise.

1. Career faculty will be evaluated on the quality of their teaching, their performance in their administrative role(s) (if applicable), and on their service/professional development/scholarship in proportion to the FTE afforded to those aspects in their
position description.
2. Service and professional development contributions are included in the Teaching Excellence Checklist, the CV, and may be included in the Instructor Reflection. These documents reflect the 90%/10% (Teaching/PD and Service) appointments of Career Faculty in AEI.
3. Annually, all Career faculty will submit an updated and signed CV using the AEI template for submission to CAS following CAS timelines.

CAREER NTTF PROCEDURES
Per UO, performance evaluation must occur each year for the first three years of employment and at least once every three years of employment thereafter and consider performance since the faculty member’s last review. The performance evaluation process will include an opportunity for career faculty to discuss efforts and performance with a supervisor.

If review or promotion procedures change during the course of a faculty member’s employment, they may elect between current criteria and those in effect during the six years prior to the initiation of a given review or promotion process.

If items of concern are raised, the Executive Director may require additional observations, additional training, or observations by the Executive Director.

PERFORMANCE REVIEW FOR CAREER FACULTY
By Monday of Week 1 in the winter term after the period of review, eligible faculty members will submit the following to AEI for the Faculty Review Process once per review period and aligning to CAS and UO deadlines

a. Updated and signed CV using the template Faculty submit to AEI.
b. Instructor Reflection
   Meaningful instructor reflection on changes and growth over this performance review period. This can be a collection of unrelated paragraphs completed each term or for a few to several of the terms during the contract review period, or a prose style narrative of the entire contract review period, or a bulleted list, or a completed TELL self-reflection with brief write-up. Instructors should pick a style that works for them. Should be under one page.
   Purpose = to incentivize the best teaching practice of self-reflection on instructional choices and practices.
   Process = upload word document to OneDrive HR folder.

Peer Observation UO requires one peer observation per review period for Career Faculty. The Peer Observation may be done face-to-face, via a video recording of a class, or a review of an aspect (module, week, assignment, etc.) of an asynchronous class. If a video recording is used, it will be shared with an official
observer afterward. A Peer Observation requires an observation of your own teaching done by any current AEI instructor. Observing someone else doesn’t replace this requirement.

**Purpose** = honest reflection for growth in teaching; to receive formative and meaningful, substantive feedback to help faculty develop more effective teaching. Honesty and a focus on growth and improvement are expected. Perfection is not expected.

**Process**

1) select **one** of the following observation instruments:
   - Current AEI observation instrument (sample at the end of this document)
   - Current AEI online observation instrument (sample at the end of this document)
   - Teacher Effectiveness for Language Learning Full Class Observation Feedback Tool
   - TEP Peer Teaching Observation Guide, which is the peer review template recommended by the Office of the Provost, Teaching Support & Innovation
   - Other observation tools approved TEP and OTP as resources are updated.

2) Observee fills out the chosen instrument before the observation (or video recording of the class). Observee may identify items of interest for the observer to focus on. This should be discussed prior to the observation.

3) Observer attends class (or watches video recording of class) and fills out the same chosen instrument.

4) Observer and Observee meet to discuss what was observed, based on the items on the chosen instrument.

5) Observee turns in instrument and comments to personal folder on OneDrive that HR sets up.

6) Documentation must include the Observer’s signature.

**c. Teaching Excellence Checklist** *(as defined by UO and included at the end of this document)*

Bullet point list highlighting how you meet the expectation of teaching excellence as defined by UO Provost and the Teaching Engagement Program.

**Purpose** = To determine the degree to which a faculty member has met the criteria of teaching excellence. Forms the basis for conversation between faculty member and Executive Director and subsequent letter sent to CAS and also as input for performance review and merit.

**Process** = once per performance review period, instructors will complete a PDF that is standardized and fillable (online document
created by AEI) so that everyone is using the same format; if less than 1.0 FTE, the items will be prorated in the Engaged Teaching & Service section as indicated on the document.

d. **Student Experience Surveys** for the previous three academic years:
   Current qualitative UO Student Experience Surveys.
   **Purpose** = required by UO & gives teacher feedback about teaching aligned with evidence-based feedback from students. **These are not to be used as the sole source of evaluation.** Instead, review of teaching will consider insights from peer review of teaching and from the faculty own statement or instructor reflections, in addition to student comments and other materials provided.
   **Process** = automatic

e. **UO Cognos Reports**: Teaching Overview Report and the Teaching Detail Report
   **Purpose** = combines old and new student feedback data, as well as any instructor reflections completed during the review window
   **Process** = generated by AEI or CAS staff.
   ED will review materials, meet with instructor, draft letter for instructor for review, and submit to CAS.

**Affiliate Faculty will be** reviewed once per academic year. This consists of a formative observation, usually during the first term they teach, the instructor reflection, and student experience surveys.

**Pro Tem Review:** Pro tem will be reviewed each term for their first year. The review will consist of a summative observation by a new faculty supervisor, a coordinator, the ED, or designee. During the second year of continuous instruction, the affiliate faculty procedures will be followed.

**Faculty Admin Review:**
Faculty who serve in an administrative role will be subject to an annual Qualtrics review. The questions asked are adapted from the UO performance review and may include elements of the fac admin’s role. This occurs as part of the faculty review conversation with the Executive Director.

Additionally, faculty members are welcome to submit a Feedback to Administrators Form, which allows a faculty member to provide feedback as a peer critique of the faculty administer. Forms located in AEI Network/Annual Review Materials/1-FAC and Admin Feedback Forms.

**PROMOTION**

**Timeline**
See Career Faculty Promotion Overview on the Office of the Provost’s website for actual dates. Please refer to CBA Article 19 for promotion eligibility standards. Guidelines and criteria for promotion are below.
**Considerations for Promotion**
Promotion Review to Senior I and Senior II rank entails a holistic measure. The candidate’s responsibility is to prove that they are performing at or above the level defined by the criteria described in the promotion section of this document. Candidates wishing to go up for promotion to Senior I or Senior II before the normal six years at the previous rank must refer to the Collective Bargaining Agreement’s guidelines.

**Split appointments**
It is understood that faculty who have split appointments between teaching/administrative/project work may not necessarily fulfill all the criteria for all three categories. It is incumbent on the candidate to explain any gaps due to split appointments or in-depth specialization.

**External Reviewers**
The committee decides whether internal and/or external reviews (over and above supervisors’ evaluations) will be used in a given promotion case. The use of such reviewers and the process for their selection will be discussed with the candidate in advance of solicitation of reviewers. External reviewers will be selected using standard University guidelines and recommendations and consistent with the general expectations enumerated in Article 20, Section 14 of the CBA.

**Promotion to Senior Instructor I**
Successful candidates for Senior I are expected to submit the items described in the “Preparing your Promotion File,” referring to the “Promotion to Senior I and Senior II Metric” for criteria.

**Promotion to Senior Instructor II**
Successful candidates for Senior II are expected to submit the items described in the “Preparing your Promotion File,” referring to the “Promotion to Senior I and Senior II Metric” for criteria. Only evidence during the time at Senior I rank should be included in the promotion file. As a part of this promotion file, successful candidates for Senior II are also expected to describe in their personal statement and provide evidence in their portfolios of outstanding service, the internally and externally recognized versatility, creativity, innovation, collaboration and leadership required for effective operation of a language program in the areas of mentoring, administration, university academic activities, and/or other services to the AEI. The Senior II candidate must demonstrate how they have significantly raised the AEI profile on and off campus.

**Preparing your Promotion File**
The personal statement and CV are the primary guiding documents for the promotion committee. The portfolios provide supporting documentation and evidence of the candidate’s
qualities and achievements.

1. Include standardized CV according to the template provided.
2. In your personal statement (3-6 pages), include (in prose):
   a. a focus on your key accomplishments in teaching, project work and/or administration, professional development and service during the official period of review
   b. a brief statement about your contributions to UO’s mission of equity and inclusion (e.g. tailoring classroom materials and practices for diverse learners; providing tools for students to engage with people from other cultures, encouraging students to engage in the community outside of class; teacher training for teachers from around the world; working with people from low-resource areas of the world; working with international GEs to improve their abilities to communicate, the Inclusive section of the Teaching Excellence Checklist, etc.)
   c. a brief summary of future goals and how they tie into your current career trajectory.

3. Teaching/Admin/Project Portfolio - the focus should be on quality over quantity. Materials should be original, created by you. Include a brief statement to contextualize each example and explain how it relates to your personal statement (a few sentences). UO requires two peer observations (Review of Teaching reports). Maximum 25 pages.
4. Professional Development Portfolio - the focus should be on quality over quantity. Materials should be original and created by you. Include a brief statement to contextualize each example and explain how it relates to your personal statement (a few sentences). Maximum 25 pages.
5. Service – The focus should be on quality over quantity. Include a brief statement to contextualize each example and explain how it relates to your personal statement (a few sentences). Maximum 15 pages.
## Promotion to Senior I and Senior II Metric

<table>
<thead>
<tr>
<th>Criteria for Teaching</th>
<th>Notes on quality of evidence submitted</th>
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<tbody>
<tr>
<td>A successful candidate will include all of the following that are applicable. If any item is not applicable, the candidate will explain why. Quality of work in these areas will be considered.</td>
<td>(to be completed by the Promotion Committee)</td>
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<tr>
<td>1. Evidence that faculty/admin look to this person as having expertise in a given area (niche) or versatility across programs and skills (evidence could include letters of support from supervisors and/or mentors, being asked to lead a course, leading a project, presenting to the faculty or LTS students, requests from faculty mentors to allow formative observations by other faculty, requests from faculty mentors to observe other instructors as a “master” teacher, etc.)</td>
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<td>2. Consistent evidence that excellent materials adhere to and enhance curriculum and lead to stated student learning outcomes</td>
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<td>3. Evidence of ability to collaborate and work effectively with others (sharing of materials, curricular coordination, norming, etc.)</td>
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<td>4. Evidence of innovation and creativity in course, curriculum, or materials design</td>
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<td>5. Evidence of consistently exceeding in the three areas listed on the Faculty Review Teaching Excellence Checklist.</td>
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<td>6. Evidence that continual expansion of teaching skills/knowledge is applied to classroom teaching.</td>
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<th>Criteria for Administration</th>
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<tbody>
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<td>A successful candidate will include all of the following that are applicable. If any item is not applicable, the candidate will explain why. Quality of work in these areas will be considered.</td>
<td>(to be completed by the Promotion Committee)</td>
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<tr>
<td>1. Evidence of effective and excellent leadership in an admin role (letters from supervisors, feedback from administration and faculty, etc.)</td>
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2. Evidence that faculty/admin look to this person as having expertise in a given area (niche) or versatility: letters of support from supervisors, serving as an expert/consultant for other units on campus or in the field, feedback from faculty or administrators, lead on a project, presentations to staff, faculty or other units, cross-program collaborations, etc.

3. Evidence of ability to collaborate and work effectively with others

4. Evidence of innovation and creativity in program development and practices

5. Evidence of adherence to the AEI mission and internal and external policies and standards

6. Evidence of continual expansion of skills/knowledge (how is professional development applied to the administrative position?)

### Criteria for Project Work

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<td>(to be completed by the Promotion Committee)</td>
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<tr>
<td>1. Evidence of engagement in research to ensure best practices</td>
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<td>2. Evidence of consistent meeting of stated project outcomes</td>
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<td>3. In the case of team projects, evidence of the candidate’s contribution of ideas, resources, and original materials</td>
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<td>4. Evidence of ability to collaborate and work effectively with others</td>
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<td>5. Evidence of production of high-quality work that demonstrates creativity and innovation</td>
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<td>6. Evidence that project work raises the AEI profile or improves internal processes</td>
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<td>7. Evidence of continual expansion of skills/knowledge</td>
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**Criteria for Professional Development**
A successful candidate will include all of the following that are applicable. If any item is not applicable, the candidate will explain why. Quality of work in these areas will be considered.

**Notes on quality of evidence submitted**
(to be completed by the Promotion Committee)
The Senior II candidate must demonstrate how they have significantly raised the AEI profile on and off campus.

<table>
<thead>
<tr>
<th>1. Evidence of how the following influenced your professional growth</th>
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<tr>
<td>a. attendance at in-house, local, regional, and/or international conferences and webinars</td>
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<td>b. or reading of professional research (annotated bibliography)</td>
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<th>2. Evidence of ongoing</th>
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<tr>
<td>a. in-house and local/regional presentations or publications</td>
</tr>
<tr>
<td>b. national and/or international presentations, webinars and/or workshops</td>
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<tr>
<td>c. or peer-reviewed or major commercial publications</td>
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<td>d. or leadership in a professional organization</td>
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**Criteria for Service**
A successful candidate will include all of the following that are applicable. If any item is not applicable, the candidate will explain why. Quality of work in these areas will be considered.

**Notes on quality of evidence submitted**
(to be completed by the Promotion Committee)
The Senior II candidate must demonstrate how they have significantly raised the AEI profile on and off campus.

| 1. Evidence of ongoing, active, and productive participation in service-related activities to the academic department, college, university, profession, and/or community. (Evidence may include letters from others) |

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| related to service, documents created by committees, emails thanking for contributions, etc. |   |
Teaching Excellence Checklist

**Purpose** = To determine the degree to which a faculty member has met the criteria of teaching excellence. Forms the basis for conversation between faculty member and Executive Director and subsequent letter sent to CAS and also as input for faculty performance reviews and merit.

**Process** = This needs to be completed and submitted as part of the faculty performance reviews by each faculty member; PDF that is standardized and fillable (online document to be created by AEI HR; forthcoming.) so that everyone is using the same format; if less than 1.0FTE on average for the contract performance review period, the items will be prorated in the Engaged Teaching & Service section.

**Source** = Based on UO’s Teaching Engagement Program & Senate Task Force Teaching Excellence Criteria and customized for AEI’s departmental needs. 
https://teaching.uoregon.edu/resources/teaching-excellence

1. Professional Teaching
   **Professional teaching is defined by the following teaching behaviors:**
   
   A. Instructors are readily available, course is coherently organized, and materials are of high quality; syllabi establish student workload, learning objectives, grading, and class policy expectations (summarize how you are available, organize the class, and use high quality materials (developed or commercial). List relevant categories of syllabus).
   
   B. Instructors engage in respectful and timely communication with students. Respectful teaching does not mean that the professor cannot give appropriate critical feedback (provide two or three examples from each class).
   
   C. Students' activities in and out of class are designed and organized to maximize student learning (describe an example of such an activity in each class).

   **Criteria for evaluation:**
   
   *Below Expectations*: There is evidence that at least one of the three described professional teaching behaviors is not consistently practiced and/or there is little to no evidence of continual improvement in this area of teaching.
   
   *Meets Expectations*: There is evidence that each of the three described professional teaching behaviors is practiced to some degree in most courses and/or there is substantial evidence of continual improvement in this area of teaching.
   
   *Exceeds Expectations*: There is evidence for all of the described professional teaching behaviors in almost every course regardless of class size and content area.

2. Inclusive Teaching
   **Inclusive teaching is defined by the following teaching behaviors:**
Engaged teaching is defined by the following behaviors:

A. conveying that each student matters and brings valuable assets to the class (‘yes’ is enough)
B. ensuring that the course materials reflect racial, ethnic and gender diversity (one example that is summarized in a few sentences)
C. recognition and inclusion of the contested and evolving status of knowledge in the discipline (one example that is summarized in a few sentences)
D. knowing students’ goals for their learning and finding ways to explicitly link the coursework to students’ own interests and concerns (one example that is summarized in a few sentences)
E. maximizing student motivation by ensuring students are both challenged and supported (‘yes’)
F. using student’s preferred names (‘yes’)
G. using multiple modes of communication (one example that is summarized in a few sentences)
H. showing sensitivity to cultural backgrounds (one example that is summarized in a few sentences)
I. other

Criteria for evaluation:

Below Expectations: There is evidence for four or fewer of the described inclusive teaching behaviors and/or there is little to no evidence of continual improvement in this area of teaching.

Meets Expectations: There is evidence for five or more of the described inclusive teaching behaviors in most courses and/or there is substantial evidence of continual improvement in this area of teaching.

Exceeds Expectations: There is evidence for all of the described inclusive teaching behaviors in almost every course regardless of class size and content area.

3. Engaged Teaching & Service

Engaged teaching is defined by the following behaviors:

A. inviting and responding to a Midterm Student Experience Survey or (yes)
B. completing Instructor Reflection (yes- This is the same thing as what’s required for Faculty Review piece #2)
C. attending a workshop or presentation about teaching (list all or the most impactful)
D. serving as a teaching mentor for a junior faculty or graduate student (explain)
E. hosting classroom observers (who/when)
F. performing a peer evaluation for another’s class (who/when)
G. inviting additional peer evaluation of your class beyond minimum expected (who/when)
H. Self-evaluation of teaching using a video recording of your class (when-- This could be the same thing as what’s required for Faculty Review piece #3)
I. participation in teaching related journal club, book club, lesson study, or other group (list all or the most impactful)
J. serving as an active member of the Provost’s Teaching Academy or TEP faculty learning community fellow (specify which)
K. new course development, or conversion of face-to-face class to hybrid or online experience (specify)
L. curriculum development or renewal (specify)
M. provided campus, national, or international workshop or presentation of current teaching practices (specify)
N. involved in publishing scholarship of teaching and Learning (SoTL) or discipline-based education research (DBER) (specify)
O. participation on unit or university committee, or involvement in professional organization (list all or the most impactful)
P. teaching over 12 hours in a term without compensation (which term)
Q. teaching more than two preps in a term (which term and which preps)
R. teaching more than three new preps over the course of the academic year (which new preps)
S. grant writing (list all or the most impactful)
T. other

Criteria for evaluation:
Below Expectations: There is evidence for the following number of described engaged teaching & service behaviors per contract performance review period:
   @ .1-.49FTE, below 2 @
   .5-.67FTE, below 3 @
   .68-1.0FTE, below 4
Meets Expectations: There is evidence for four of the described engaged teaching behaviors per contract performance review period.
   @ .1-.49FTE, 2 would meet @
   .5-.67FTE, 3 would meet @ .68-
   1.0FTE, 4 would meet
Exceeds Expectations: There is evidence for six or more of the described engaged teaching behaviors per contract performance review period, or participation in the equivalent of a 5-day intensive teaching development program.
   @ .1-.49FTE, 3 would exceed @
   .5-.67FTE, 5 would exceed @ .68-
   1.0FTE, 6 would exceed

4. Research-led Teaching
Research-led teaching is defined by the following behaviors:
   A. communicating compelling goals for student learning and designing courses tightly aligned with those goals (backward design) (yes)
   B. clearly conveying the compelling purpose, process for completion, and criteria for evaluation of class assignments before students begin work (transparency) (yes)
C. building occasions for student reflection about their own learning process, challenges, and growth (metacognition) (one example that is summarized in a few sentences)
D. infusing the course with your own experience as a scholar and cutting-edge research (applying current research findings to your classroom) (one example that is summarized in a few sentences)
E. engaging students in a course-based research experience
F. using students’ time in and out of class strategically by (check off which of the following you use)
   i. assigning preparatory work to get more out of class time
   ii. using class time to harness the power and energy of the peer community to share demonstrations, real-time experiences, new scenarios, problems, artifacts, and complications that put students’ knowledge and skills to the test
   iii. following class with opportunities for reinforcement and reflection
   iv. giving students simple, helpful feedback on low-stakes practice
G. helping students understand the process of inquiry and expert thought through think-aloud protocols (modeling your own thought processes for students) (yes)
H. redesigning aspects of courses based on evidence of student learning (yes)
I. other

**Criteria for evaluation:**

*Below Expectations:* There is evidence for four or fewer of the described research-led teaching behaviors and/or there is little to no evidence of continual improvement in this area of teaching.

*Meets Expectations:* There is evidence for five of the described research-led teaching behaviors in most courses and/or there is substantial evidence of continual improvement in this area of teaching.

*Exceeds Expectations:* There is evidence for six or more of the described research-led teaching behaviors.
In-Person Peer Observation Report

Teacher:  
Observation Date:  

Class:  
Observer:  

1. Preparation and organization (3 standards)

1A Lesson preparedness: Clear and observable evidence exists to show that the teacher prepared the lesson ahead of time and came to the classroom ready to deliver a well-organized lesson.

1B Lesson organization: The organization of the lesson is clear from the lesson plan provided, and the observed instruction is appropriately consistent with the lesson plan and moves students toward the course’s student learning outcomes (SLOs).

1C Knowledge of material: Lesson delivery demonstrates clearly that the instructor has relevant and necessary knowledge of the content to teach the course effectively.

Preparation and organization overall notes:

2. Classroom Procedures (5 standards)

2A. Class time and pacing: Class time is utilized effectively, and class begins and ends on time. The timing and pace of the class are appropriate to student needs and facilitate the achievement of the learning objectives for the lesson.

2B: Instructions and explanations: The teacher provides clear and sufficient explanations for all in-class tasks and activities. It is clear that students understand and can follow these explanations.

2C: Feedback to students: The teacher gives task-specific feedback that supports students’ efforts to complete activities and helps them meet learning objectives for the class.

2D: Use of tools, materials, tasks and instruction: Various course tools and materials (e.g., whiteboard, document camera, computer, handouts, etc.), in-class activities, and/or instructional techniques are effectively managed and integrated throughout the lesson to meet the diverse needs of the students in the classroom.
2E: Instructional design: Instruction, tasks, and activities are designed to be cognitively engaging and move students toward lesson objectives in a way that is appropriate to their level and needs.

Classroom procedures overall notes:

3. Interaction and Social Climate (3 standards)

3A Interaction between instructor and students: There is a balance of teacher-talk time and student-talk time that is appropriate for the lesson. Teacher uses a variety of questioning strategies, not just call and response/general elicitation.

3B Interaction among students: Teacher enables and facilitates interaction such that students interact with each other as expected (on-task, use of L2 as appropriate to the learning context). This includes actively and effectively monitoring student interactions to keep students on track without excessive intervention that keeps students from completing tasks.

3C Individual student needs: Teacher is able to monitor student comprehension and address individual questions and needs while making sure students stay on-task and move toward objectives in a timely way. Class time is not lost due to needs of a few students.

Interaction and social climate overall notes:

4. Teaching Qualities (4 standards)

4A Patience and supportiveness: Teacher remains patient and supportive throughout the lesson. If needed, teacher redirects student frustration or negative situations.

4B Confidence and Rapport: Teacher demonstrates confidence in the classroom and shows that a positive rapport has been established through student willingness to participate, an understanding of expectations and a mutually positive and helpful atmosphere.

4C Voice (volume, clarity, speed) and use of language: Teacher speaks in a way that is appropriate for and comprehensible to the level of the students while at the same time modeling natural syntax, pronunciation and speaking speed.
4D Use of classroom space: Teacher’s monitoring of students and use of available classroom space contribute to a positive classroom atmosphere and learning environment rather than distracting from the lesson or indicating lack of involvement in the lesson (such as only sitting behind the desk during group work).

Teaching qualities overall notes:

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Overall notes:

Observation Date:___________ Class observed ____________________________
Observer name:________________________________________________________
Observer signature __________________________________ Date signed:_______
Instructor name:________________________________________________________
Instructor signature:________________________________ Date signed:__________
□ Instructor, check this box if you are attaching a response to the observer’s qualitative measure of your instruction and/or explanation thereof (optional).
Peer Observation Standards: Online Courses

1. Preparation and Organization (3 standards)

1A Lesson preparedness: Clear and observable evidence exists to show that the teacher prepared course materials ahead of time and began the week with a well-organized lesson.

1B Lesson organization: The organization of the lesson clearly moves participants toward the course’s student learning outcomes (SLOs), and the observed instruction is appropriately consistent with the organizational plan.

1C Knowledge of material: Lesson delivery demonstrates clearly that the instructor has relevant and necessary knowledge of the content to teach the course effectively.

Preparation and organization overall notes:

2. Instruction Procedures (5 standards)

2A Efficiency and pacing: The lesson sets participants up for efficient use of their time. Course materials are made available on time, and the instructor uses deadlines and the timing of material availability to facilitate active participation and interaction. The timing and pace of the class are appropriate to participants’ needs and facilitate the achievement of the learning objectives for the lesson.

2B Instructions and explanations: The teacher provides clear and sufficient explanations for all tasks and activities. It is clear that participants understand and can follow these explanations.

2C Feedback to participants: The teacher gives sufficient, timely, task-specific feedback that supports participants’ efforts to complete activities and helps them meet learning objectives for the class. The instructor is responsive to participants’ questions and/or misconceptions.

2D Use of tools, materials, tasks and instruction: Various course tools and materials (e.g., discussion boards, recordings, external links, readings, etc.), activities, and/or instructional techniques are effectively managed and integrated throughout the lesson to meet the diverse needs of the participants in the classroom.
2E Instructional design: Instruction, tasks, and activities are designed to be cognitively engaging and move participants toward lesson objectives in a way that is appropriate to their level and needs.

Instruction procedures overall notes:

3. Interaction and Social Climate (3 standards)

3A Interaction between instructor and participants: There is a balance of teacher and participant input and feedback that is appropriate for the lesson. The teacher offers guidance when needed but does not dominate unnecessarily. Teacher’s tone is polite, respectful, and appropriate for the audience. When possible, teacher’s comments encourage learning rather than just simple correction. Interaction is appropriately contextualized.

3B Interaction among participants: Teacher enables and facilitates interaction such that participants interact with each other as expected (on-task, appropriate length, content, and quality). This includes actively and effectively monitoring participant interactions to keep participants on track without excessive intervention that keeps participants from completing tasks.

3C Individual participant needs: Teacher is able to monitor participant comprehension and address individual questions and needs while making sure participants stay on-task and move toward objectives in a timely way. The teacher clearly controls the direction of the class rather than letting participants misdirect it, while also encouraging autonomy when possible. Checklists, models, and help/support resources are available to participants at all times.

Interaction and social climate overall notes:

4. Teaching Qualities (3 standards)

4A Patience and supportiveness: Teacher remains patient and supportive throughout the lesson. If needed, teacher redirects participant frustration or negative situations.
4B Confidence and Rapport: Teacher demonstrates confidence and shows that a positive rapport has been established through participant willingness to participate, an understanding of expectations and a mutually positive and helpful atmosphere.

4C Use of language: Teacher interacts in a way that is appropriate for and comprehensible to the level of the participants while at the same time modeling natural syntax and word choice. If voice or video recordings are used, the voice clarity, speed, pronunciation, syntax, and lexicon are appropriate. Text and media materials are formatted in such a way as to be as accessible as possible to students of all abilities.

Teaching qualities overall notes:

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Overall comments:

Observation Date: ____________  Class observed ____________________________
Observer name: ____________________________
Observer signature ____________________________ Date signed: ______
Instructor name: ____________________________
Instructor signature ____________________________ Date signed: ______
☐ Instructor, check this box if you are attaching a response to the observer’s qualitative measure of your instruction and/or explanation thereof (optional).